

## **US&R Training Courses**Additional Information



Thank you for choosing TEEX for your search and rescue training. This document will provide information designed to help you during your Disaster City training experience. You will be experiencing the best urban search and rescue training in the world. This package was put together to help with course information, hotels, and other information that is useful while training in the College Station area. If you have questions about the course you will be attending, or questions related to traveling to Texas, please call the TEEX US&R Main Office at 888-999-9775.

#### **Hotels in the Area:**

Hotel arrangements and payment are the responsibility of the student. When requested, TEEX can provide a list of hotels that we recommend in the area. This list also provides information about Government Rates, free internet access, and other included amenities.

Students should plan to arrive and check into the hotel the night before classes begin. When making hotel reservations, remember that most courses end at 5pm on the last day of class.

#### Airline Travel:

Continental and American Airlines fly to the <u>College Station</u> <u>Easterwood Airport</u> (Airport Code CLL). The following airports are also within driving distance of College Station:

<u>Austin Bergstrom International</u> – (Airport Code AUS): 2 hrs <u>Houston George Bush Intercontinental</u> (Airport Code IAH): 1.5 hrs <u>Houston Hobby Airport</u> (Airport Code HOU): 2 hrs

Rental cars and vans are available at all airports.

#### **Course Locations:**

All courses are conducted in Disaster City® unless otherwise noted. Brayton Fire Training Field and Disaster City combined offer over 172 acres of training and on any given week, 25 different courses are taking place. Each student will receive an informational email one week before class begins that will identify the specific classroom and building number as well as the class start time.

## **Length of Training Each Day:**

Refer to the course Program of Instruction for a specific breakdown of topics presented each day. Students should expect to be training for 10 hour each day. TEEX courses are taught using skills and capabilities assessments, so it is possible that the training day will last longer than 10 hours if required. That decision will be made by the instructors. The 10 hour training day does not include lunch and students are typically given 1 hour for lunch. On the first day of class, a map will be provided of local restaurants in the area.

Due to the strenuous nature of search and rescue activities, participants should secure a professional evaluation of their physical condition prior to enrolling in these courses.

## **Course Expectations:**

TEEX urban search and rescue courses are regarded as the best in the world and that is due to the fact that we maximize hands-on training time for students. Students can expect to spend the 10 hours per day training unless otherwise noted in the course schedule. TEEX training is performance based and students can expect to be training until everyone has demonstrated the required skill sets. Class could go past 6:00pm, depending on the progress of the class. The lead instructor has the final determination as to when classes are completed each day. Students should not expect to have cell phones or other electronic devices in the training area. Such devices should be left in vehicles and not used in the training area. Safety is paramount during all training evolutions and every precaution is taken to ensure participant and instructor safety.

## **Course PPE Requirements:**

Refer to the course Program of Instruction for specific information about required personnel protective equipment.

#### Rescue helmet

The helmet must be ANSI rated Z89.1-1997 Type 1. The helmet should be designed for the urban search and rescue environment and it is recommended you bring the same helmet used by your department.

#### Steel-toe safety boots

The boots must be steel-toe and must be ANSI Z41 PT99 M1/75C/75

## Eye protection

The eye protection must be ANSI Z-87.1

#### Standard work/duty clothing

All shirts need to be long sleeve. This course requires significant training outside. Bring a work jacket if the weather conditions warrant.

Raingear suitable for search and rescue operations Training is conducted rain or shine.

#### Work gloves and kneepads

These items are recommended and do not need to meet any standard. We recommend construction gloves with full palm and finger protection.

## **Respiratory Protection:**

Full face or half face Air Purified Respirator (APR) with P100 cartridges. Some courses require respiratory protection, consult the Program of Instruction.



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## **Registering for Courses:**

Three ways to register 2

- 1) Register online at <a href="https://www.teex.org/usar">www.teex.org/usar</a>
- 2) Sign a contract with the TEEX US&R Division call 1-888-999-9775 to discuss
- 3) Call and register over the phone call 1-888-999-9775 to register

#### **Definitions:**

**Confirmed Registration:** When a customer has either registered online and paid for the course, or when the customer has a signed and executed contract with TEEX US&R division.

**Waiting List:** When a courses has filled up, TEEX will start a waiting list for each course and call customers in order as spots become available.

## **Fees and Payments:**

- 1) Fees are payable within 30 calendar days of the invoice.
- TEEX accepts the following forms of payment electronically when registering online or over the phone: Master Card, Visa, American Express, and Discover.
- Invoices can be issued on request for advance payment purposes if required.
- 4) Receipts will be issued on request only.

Many of our rescue courses have been evaluated and are located on GSA Schedule 84. TEEX has special registration requirements for GSA participants. Please contact the TEEX Disaster Preparedness & Response Division to register for a GSA-approved course. For more information on ordering from Federal Supply Schedules, please visit: <a href="https://www.gsa.gov">www.gsa.gov</a>

#### **Contracting:**

**Multiple Students:** TEEX can sign a contract with customers that includes the tuition of 2 to 48 students.

Hotels, Rental Cars, and Lunches: TEEX can be contracted to make arrangements for hotels, rental cars and lunches for jurisdictions and include those costs on a single contract that includes course tuition. Call TEEX to discuss providing these types of services.

#### **Data Protection:**

TEEX does not sell, trade or rent your personal information to others. Your details will be added to the TEEX Student Management System to process your registration and for the purposes of marketing future TEEX search and rescue courses.

## **Transfer and Cancelation Policy:**

If you cannot attend a class, you must contact TEEX in advance to either transfer or cancel your registration. Please refer to the Transfer, Cancellation/Refund, and No-Show Policies below.

#### **Transfers**

Transfers to another scheduled class (or from one customer to another) are accepted at any time before the start of the class at no charge. Customers are encouraged to transfer to a future scheduled class of the same course. If the customer cannot transfer to a scheduled class of the same course, then he/she may transfer to another class of a different course and receive either a refund or pay the difference between the two class fees (if applicable). If the customer cannot attend any scheduled class, then the Cancellation/Refund Policy is in effect.

#### Cancelations/Refunds Policy

TEEX will provide a full refund if you cancel 15 or more calendar days before the start of the class. Cancellations received 14 calendar days or less before the start of the class will be charged a fee of 10% of the class tuition.

If TEEX cancels a class, customers will be offered:

- 1) A transfer to a scheduled class of the same course.
- 2) A transfer to another class of a different course (customers will receive either a refund or pay the difference between the two class fees, if applicable).
- 3) A full refund.

#### No Shows

Registered students who do not contact TEEX in advance to cancel their registration and do not attend their scheduled class will be charged the entire class fee.

For more information, contact Customer Service: TEXAS ENGINEERING EXTENSION SERVICE

Disaster Preparedness & Response
301 Tarrow
College Station, Texas 77840-7896
888-999-9775 (toll-free)
usar@teexmail.tamu.edu
www.teex.org/usar